

GENERAL TERMS AND CONDITIONS

Article 1 – Definitions

1.1. Britt Nijkamp: the sole proprietorship Britt Nijkamp, established in 't Veld, Chamber of Commerce number 87064545, also operating under the trading name salty_millionaire on Instagram and TikTok, referred to in these general terms and conditions as Britt Nijkamp.

1.2. Products and services: all online and offline products, services, funnels, courses and programmes offered by Britt Nijkamp.

1.3. Client: the counterparty that has entered into an agreement with Britt Nijkamp.

1.4. Parties: Britt Nijkamp and the Client together.

1.5. Quote: all offers made by Britt Nijkamp to the Client.

1.6. Agreement: the entirety of arrangements between Britt Nijkamp and the Client, consisting of both verbal and written agreements. Electronic purchases are expressly included herein.

1.7. Assignment: the service or product delivered by Britt Nijkamp to the Client.

Article 2 – Applicability

2.1. These general terms and conditions apply to all quotes, work and agreements entered into between Britt Nijkamp and the Client, unless stated otherwise in writing.

2.2. Deviations from these general terms and conditions are only binding by mutual agreement and if Britt Nijkamp has explicitly confirmed these deviations to the Client in writing.

2.3. The applicability of any terms and conditions of the Client is expressly rejected by Britt Nijkamp, unless these have been expressly accepted in writing by Britt Nijkamp.

Article 3 – Quotes and Offers

3.1. All quotes from Britt Nijkamp are non-binding and valid for a maximum of 14 days, unless stated otherwise in writing. If the quote is not accepted within that period, the offer lapses.

3.2. All quotes are issued in writing with a description of the products and services.

3.3. Quotes and offers do not automatically apply to future assignments and repeat orders. Parties must explicitly agree to this in writing.

3.4. Britt Nijkamp cannot be held to a quote if the Client can reasonably understand that the quote contains an obvious error or typo.

Article 4 – Agreements

4.1. An agreement is formed when the Client provides Britt Nijkamp with a written assignment. A written assignment can take various forms, including placing an electronic order (including via Stan.store), a signed quote, a signed contract, a letter, an email or a completed registration form. Please note that purchases made via Stan.store are also subject to Stan.store's own payment and refund processing terms.

4.2. By providing the written assignment, the Client declares that they have taken note of these general terms and conditions and agree to them.

4.3. The Client guarantees that their provided details are complete, accurate, correct and up to date. The Client bears full responsibility for the consequences of any deficiency in the provided details.

4.4. The agreement concluded with Britt Nijkamp gives rise to a best-efforts obligation for Britt Nijkamp, not a results obligation.

4.5. Britt Nijkamp has the right to have certain work carried out by third parties. Britt Nijkamp accepts no joint and several liability, nor liability for the execution of the assignment and associated work by third parties.

4.6. An agreement with the Client may be unilaterally terminated by Britt Nijkamp in the event of default by the Client.

Article 5 – Prices, Payment and Costs

5.1. All prices quoted by Britt Nijkamp are exclusive of VAT unless explicitly stated otherwise.

5.2. The payment obligation arises upon conclusion of the agreement. Payment may be made in full or in instalments, if agreed upon by the parties.

5.3. Upon acceptance of the assignment, the Client is required to pay a deposit of 50% of the total amount. This deposit is non-refundable, unless Britt Nijkamp is unable to carry out the assignment due to force majeure as described in Article 7.

5.4. If a Client reverses a direct debit or charges back a payment without valid reason, Britt Nijkamp reserves the right to demand the full outstanding amount immediately, including any collection costs and statutory interest. The Client remains fully responsible for payment of the agreed amounts.

5.5. The Client must pay Britt Nijkamp within 14 days of the invoice date, unless agreed otherwise in writing.

5.6. Britt Nijkamp reserves the right to terminate the relationship with the Client and suspend its obligations in the event of late payment, without the payment obligation lapsing.

5.7. Britt Nijkamp reserves the right to adjust prices in the interim. Britt Nijkamp also reserves the right to adjust the price during a launch.

5.8. All prices are subject to printing and typographical errors. Britt Nijkamp accepts no liability for the consequences of printing and/or typographical errors and cannot be obliged to deliver at these (incorrect) prices.

5.9. Britt Nijkamp accepts USDC (USD Coin) as a payment method. The EUR equivalent at the time of receipt applies. USDC payments are final and irreversible — no chargebacks are possible. Any refund owed by Britt Nijkamp will be paid in EUR via bank transfer. The Client is responsible for any transaction fees.

Article 6 – Right of Withdrawal and Cancellation

6.1. The Client has the right to dissolve the agreement within 14 calendar days of its conclusion, free of charge and without giving reasons. Britt Nijkamp may ask for the reason.

6.2. Bespoke services, including custom-built DM funnels, ManyChat automation and strategy development, are excluded from the right of withdrawal. By agreeing to the agreement, the Client consents to immediate commencement of the work and waives the right of withdrawal.

6.3. If the Client cancels a previously agreed assignment after payment of the deposit, the deposit remains due and will not be refunded. If the Client owes further payments after the deposit, the full amount of the agreement remains in effect and must be paid by the Client, unless Britt Nijkamp decides otherwise.

6.4. Cancellation or exercise of the right of withdrawal in accordance with Article 6.1 of these general terms and conditions must always be done by email.

6.5. Cancellation is not possible for online courses, programmes and trajectories.

Article 7 – Force Majeure

7.1. A failure to fulfil the agreement cannot be attributed to Britt Nijkamp if there is a case of force majeure. In the event of force majeure, Britt Nijkamp is not liable for damages.

7.2. Force majeure includes all unforeseen circumstances such as: illness, fire, power failure, disruptions in third-party software or digital networks.

7.3. In the event of force majeure, Britt Nijkamp will notify the Client as soon as possible of the change, interruption, cancellation or postponement. Britt Nijkamp will work with the Client to find an appropriate solution.

7.4. Britt Nijkamp also reserves the right to withdraw from an assignment in the event of unforeseen circumstances beyond her control or fault, if proper execution of the assignment is hindered.

Article 8 – Liability

8.1. Britt Nijkamp has a best-efforts obligation under the agreement. Britt Nijkamp can never be held liable for results (achieved or not achieved).

8.2. Britt Nijkamp is not liable for the way in which the Client absorbs information, applies knowledge, takes actions and makes decisions as a result of following coaching, programmes and courses. The Client remains solely responsible at all times.

8.3. Britt Nijkamp is not liable for damage arising from the agreement, unless the damage was caused intentionally or with gross negligence.

8.4. If Britt Nijkamp owes the Client compensation for intentionally or with gross negligence causing direct damage, the compensation shall not exceed the amount invoiced by Britt Nijkamp to the Client in the three months preceding the occurrence of the damage, exclusive of VAT.

8.5. Britt Nijkamp cannot be held liable for indirect damage, such as: consequential damage, loss of profit, missed savings, diminished goodwill, damage due to business interruption, etc.

8.6. Britt Nijkamp cannot be held liable by third parties, nor held liable for damage caused to the Client by third parties.

8.7. Britt Nijkamp offers no guarantee on a specific number of leads, sales or revenue growth. The effectiveness of the DM funnel depends on external factors such as the market, the target audience and the implementation by the Client. Britt Nijkamp cannot be held liable for disappointing results.

Article 9 – Complaints

9.1. The Client is required to submit a complaint to Britt Nijkamp in writing, as clearly as possible, as soon as possible but no later than 14 days after identifying the complaint. A complaint that is not clearly described will not be processed.

9.2. The Client notifies Britt Nijkamp of the complaint in writing by sending an email. A complaint is always handled confidentially.

9.3. If the Client submits a complaint at a later stage, after the period in Article 9.1 has expired, the Client is no longer entitled to remedy, replacement or compensation.

9.4. Submitted complaints will be answered by Britt Nijkamp within 30 days of receipt of the email. If Britt Nijkamp considers the complaint to be founded, Britt Nijkamp will endeavour to remedy or resolve the complaint to the best of her ability.

9.5. If the Client submits a complaint, the payment obligation continues to apply. Submitting a complaint does not give the Client the right to suspend or offset payments.

9.6. Complaints about delivered assignments, products and services can never be a reason for claiming a discount, compensation or dissolution of the agreement. Britt Nijkamp may, at her sole discretion, choose to offer a goodwill gesture. No rights can be derived from such an offer.

Article 10 – Intellectual Property and Materials

10.1. Britt Nijkamp holds all intellectual property rights to the texts, materials, information and content made available, unless agreed otherwise in writing.

10.2. Britt Nijkamp's content is intended for inspiration, not for copying. It is therefore not permitted to share texts, materials, information and content made available with third parties, make them public, sell them commercially or incorporate them into your own programme, unless Britt Nijkamp has given written permission to do so.

10.3. It is only permitted to use the documents and audio files, including workbooks, appendices and audio files from Britt Nijkamp, for personal use.

10.4. In the event of copyright infringement and acting in violation of this article, Britt Nijkamp is entitled to a compensation of at least twice her current price for the products and services, without losing the right to any further damages.

10.5. Britt Nijkamp aims to keep the materials available online to the Client indefinitely, but cannot guarantee this. If Britt Nijkamp is going to move, remove or cease to exist, the Client will be notified in advance by email. The email will always be sent to the last email address known to Britt Nijkamp. Failure to provide a new email address is at the Client's own risk.

10.6. The Client is not permitted to commercially sell, duplicate or share with third parties the ManyChat funnels, DM automations and lead generation systems built by Britt Nijkamp without explicit written permission. In the event of a breach of this provision, the Client owes an immediately claimable penalty of €10,000 per violation, plus 2x the selling price per unlawful resale, with an increase of €1,000 per day that the violation continues, without prejudice to Britt Nijkamp's right to claim full compensation.

Article 11 – Disputes

11.1. In the event of any disputes, the parties will always first make every effort to resolve the dispute amicably before submitting it to a court.

11.2. If the parties cannot reach an agreement, disputes will be submitted to a competent court.

Article 12 – Applicable Law

12.1. These general terms and conditions are governed by Dutch law. For clients established outside the Netherlands, Dutch law applies as the primary governing law, unless mandatory provisions of the Client's local law require otherwise.

12.2. Britt Nijkamp always reserves the right to make changes to the general terms and conditions. Changes will be communicated to the Client in writing in a timely manner and take effect at the announced time.

12.3. Amended terms and conditions will be sent to the Client by email. If no time is specified, the changes in the most recently sent version of these general terms and conditions take effect as soon as the Client has received these changes.

12.4. If one or more provisions in these general terms and conditions are wholly or partially null and void or should be annulled, the remainder of these general terms and conditions continues to apply in full.

Article 13 – Privacy

13.1. Britt Nijkamp takes the privacy of the Client seriously. Personal data is handled carefully and confidentially in the context of the services provided. Britt Nijkamp complies with the statutory rules of the General Data Protection Regulation (GDPR). The Client is referred to the privacy statement for more information.

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